

DEPARTMENT OF THE ARMY HEADQUARTERS, FIRST ARMY 1 ROCK ISLAND ARSENAL, BUILDING 68 ROCK ISLAND, ILLINOIS 61299-8100

MEMORANDUM FOR

COMMANDING GENERAL, FIRST ARMY DIVISION EAST, 1747 OLD IRONSIDES AVENUE, BLDG 2368, FORT KNOX, KY 40121

COMMANDING GENERAL, FIRST ARMY DIVISION WEST, BLDG 410 761ST TANK BN AVENUE, FORT HOOD, TX 76544

COMMANDER, HEADQUARTERS AND HEADQUARTERS DETACHMENT, FIRST ARMY, 1 ROCK ISLAND ARSENAL, BLDG 68, ROCK ISLAND, IL 61299-8100

SUBJECT: The Right of Soldiers to Present Complaints or Request Assistance from the Inspector General

- 1. All Soldiers have the right to present complaints, grievances, or requests for assistance to the Inspector General. These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste, and abuse.
- 2. Before visiting the Inspector General, you should consider whether your chain of command can address your concerns in a more prompt manner. However, you are not required to present your concerns to your chain of command before contacting the Inspector General. Remember to obtain permission to be absent from your duties if you wish to visit the Inspector General during duty hours. You are not required to tell anyone why you want to speak to an Inspector General.
- 3. You may visit, call, or write your local Inspector General using the following contact information: Office of the Inspector General, Building 68, Room 1025, 1 Rock Island Arsenal, Rock Island, II 61299-8100; Office Hours: 0800-1700; (309) 782-9770 or 1-800-825-3623.
- 4. If you believe that your local Inspector General's response to your concerns is not fair, complete, or in accordance with law or regulation--if you believe that contacting your local Inspector General may jeopardize your interests--you may write to U.S. Army Forces Command, Inspector General, AFCG-IG, Building 8-1808, 4700 Knox Street, Fort Bragg, North Carolina 28310-5000. You may also call the Department of the Army Inspector General (DAIG) or the Department of Defense Inspector General (DODIG) Hotline. Their telephone numbers are DAIG Assistance Line: 1-800-752-9747 (toll free) and DODIG Hotline: 1-800-424-9098 (toll free).

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- 5. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General or a member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the Inspector General, a member of Congress, or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the Inspector General, you will be subject to disciplinary action.
- 6. In accordance with Army Regulation 20-1, paragraph 1-12, the Inspector General has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the Inspector General for help, make a complaint, contact or assist an Inspector General during an inspection or investigation, or otherwise interact with an Inspector General.
- 7. The points of contact for this memorandum are Mr. Steven McFadden, Detailed Inspector General and COL Timothy Phillips, Command Inspector General at (309) 782-9770/9120.

STEPHEN M. TWITTY
Lieutenant General, USA

Commanding